

FREQUENTLY ASKED QUESTIONS

bmobile “Live Yuh Best Life” Mother’s Day 2024 PROMOTION

1. What is the bmobile Live Yuh Best Life Mother’s Day Promotion 2024?

The **bmobile “Live Yuh Best Life” Mother’s Day Promotion 2024** invites new and existing bmobile prepaid and postpaid customers to participate and earn a chance to win any of the following prizes:

Weekly

- **Netflix & Amazon Gift Cards!**
- **Hampers!**
- **Spa Vouchers!**
- **Foot Massage Kits!**

And the Grand Prizes

- **\$10,000 Shopping Sprees!**
- **Staycation for two at the Hyatt Regency!**

2. What is the promotional period?

The promotion begins on 2nd April 2024 and ends on 12th May 2024.

3. How do I participate in this promotion?

To participate in this promotion customers must perform ANY of the following transactions:

Entry Method	Prizes	Draw
<ul style="list-style-type: none">• Sign Up for Prepaid (3-, 7- or 10-Day Plans)• Sign Up for \$295 Postpaid Plan• Top Up \$40 or more• Sign up for WTTX• Bill Pay	Netflix & Amazon Gift Cards	Weekly
<ul style="list-style-type: none">• Buy any Prepaid 30-Day Prepaid Plan• Sign up for \$295, \$450 or \$625 Postpaid Plan	Magic Mist Vouchers	Weekly/ End of Promotion
<ul style="list-style-type: none">• Buy any Prepaid 30-Day Prepaid Plan• Sign up for \$450 or \$625 Postpaid Plan• Sign up for WTTX	Hampers & Spa Vouchers	Weekly
<ul style="list-style-type: none">• Bill Pay	Foot Massage Equipment	Weekly
<ul style="list-style-type: none">• Buy \$415 Prepaid Plan• Sign up for \$450 or \$625 Postpaid Plan	Shopping Sprees & Staycation at Hyatt Regency	End of Promotion

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4. How will the winners be chosen?

The winners will be chosen from the pool of qualifying entries for the promotional period.

5. Which customers are eligible for the promotion?

All prepaid and postpaid customers (non-corporate) are eligible for this promotion.

6. When will the draws for the end of promotion take place?

End of promotion prizes will be drawn on the 14th May 2024.

7. How will I know if I have won a prize?

If you participated in the promotion and are a winner, you will be contacted by a bmobile representative on the mobile number or alternate contact number, which was used to register for the promotion/service.

8. If I win, can I give my prize to someone else?

Prizes are non-transferable.

9. How will I know which prize I have won?

The bmobile representative will advise you of your prize, the date on which it can be collected and the location. **You will be required to present a valid national ID to collect prize.**

10. Can someone else collect my prize for me?

If you are unable to come to collect your prize, you must send a letter of authorization and a copy of your identification with the person designated to collect the prize on your behalf. The person MUST have a **valid** national ID to collect on your behalf.

11. Can employees of TSTT or their family be eligible to win prizes?

TSTT employees and immediate family members are not eligible to win a prize in any of the categories.

12. Can someone win more than one Prize?

No, customers cannot win more than one Prize.

13. How can I get more information about this promotion?

You can get more information on this promotion through any of the following means:

- Visit our website www.bmobile.co.tt
- Visit bmobile’s Social Media Pages (Facebook page <http://facebook.com/bmobile>, Instagram – bmobilelifeison)
- Contact us at 824-8788, from any number.
- Contact us at *100, from your bmobile phone.