

FREQUENTLY ASKED QUESTIONS

“There’s no Christmas Like MY Christmas” PROMOTION 2024

1. What is the “There’s no Christmas Like MY Christmas” Promotion 2024?

This promotion invites new and existing bmobile prepaid, postpaid, mifi and WTTX customers to participate and earn a chance to win any of the following prizes:

- **Groceries!**
- **\$15,000 Cash!**
- **iPhones!**
- **Gaming Consoles!**
- **Chiller loaded with Angostura Products!**
- **And the GRAND PRIZE, ONE OF TWO NEW VEHICLES!**

2. What is the promotional period?

The promotional period is from the 6th November 2024 to 4th January 2025.

3. How do I participate in this promotion?

To participate in this promotion customers must perform ANY of the following transactions:

Entry Method	Prizes	Draw
Sign up for/ Switch: <ul style="list-style-type: none"> • Prepaid (1,3, 7, 14 or 30 Day Plans) • Any Postpaid Plan • WTTX Pay your Bill on time and in full: <ul style="list-style-type: none"> • Postpaid • WTTX • Mifi Top Up \$40 or more	<ul style="list-style-type: none"> • Grocery Dash/Shopping Spree • \$15,000 Cash • Chiller with Angostura Products 	Weekly
Sign up for/ Switch: <ul style="list-style-type: none"> • Prepaid (1 Day & Build My Plan) Pay your Bill on time and in full: <ul style="list-style-type: none"> • Postpaid • WTTX • Mifi 	<ul style="list-style-type: none"> • TVs 	Fortnightly

FREQUENTLY ASKED QUESTIONS

“There’s no Christmas Like MY Christmas” PROMOTION 2024

<p>Sign up for/ Switch:</p> <ul style="list-style-type: none"> • Prepaid (1,3, 7, 14 or 30 Day Plans) • Any Postpaid Plan • WTTX <p>Pay your Bill on time and in full:</p> <ul style="list-style-type: none"> • Postpaid • WTTX • Mifi <p>Top Up \$40 or more</p> <p>Purchase Top Up or Prepaid Bundle via the bGo App</p>	<ul style="list-style-type: none"> • PS5 Pros • Tablets • iPhones 	<p>End of Promotion</p>
<p>Sign up for/ Switch:</p> <ul style="list-style-type: none"> • Prepaid (30 Day Plans) • Any Postpaid Plan • WTTX • Mifi 	<ul style="list-style-type: none"> • 1 of 2 BYD Dolphin Vehicles! 	<p>End of Promotion</p>

4. How will the winners be chosen?

Customers have lots of opportunities to win this promotion. The winners will be chosen from the pool of qualifying entries for the promotional period.

5. Which customers are eligible for the promotion?

All prepaid, postpaid (no-corporate), mifi and WTTX customers are eligible for this promotion.

6. When will the draws for the end of the promotion take place?

End of promotion prizes will be drawn on the 7th January 2025.

7. How will I know if I have won a prize?

If you participated in the promotion and are a winner, you will be contacted by a bmobile representative on the mobile number or alternate contact number, which was used to register for the promotion/service.

8. If I win, can I give my prize to someone else?

Prizes are non-transferable.

FREQUENTLY ASKED QUESTIONS

“There’s no Christmas Like MY Christmas” PROMOTION 2024

9. How will I know which prize I have won?

The bmobile representative will advise you of your prize, the date on which it can be collected and the location. **You will be required to present a valid national ID to collect the prize.**

10. Can someone else collect my prize for me?

If you are unable to collect your prize, you must send a letter of authorization and a copy of your identification with the person designated to collect the prize on your behalf. The person **MUST** have a **valid** national ID to collect on your behalf.

11. Can employees of TSTT or their family be eligible to win prizes?

TSTT employees and immediate family members are not eligible to win prizes in any of the categories.

12. Can someone win more than one prize?

No, customers cannot win more than one prize.

13. How can I get more information about this promotion?

You can get more information on this promotion through any of the following means:

- Visit our website www.bmobile.co.tt
- Visit bmobile’s social media pages (Facebook page <http://facebook.com/bmobile>,
- Instagram – bmobilelifeison)
- Contact us at 824-8788 from any number.
- Contact us at *100 from your bmobile phone.