

FREQUENTLY ASKED QUESTIONS

“bmobile JAVA Play” PROMOTION

1. What is the “bmobile JAVA Play” Promotion?

The “**bmobile JAVA Play**” **Promotion** invites new and existing bmobile prepaid and postpaid customers to participate and earn a chance to win any of the following prizes:

- Tickets to Beyonce Concert in Las Vegas
- VIP Private Movie viewing party
- Movie Tickets
- Five Island Passes
- Chucky Cheese Gift Cards
- Access to gaming tournament for chance to win gaming console
- Beach lime passes/Staycation
- School supplies
- Cash for School uniform

2. What is the promotional period?

The promotion begins on 20th June and ends 9th September 2023

3. How do I participate in this promotion?

To participate in this promotion customers must perform ANY of the following transactions and fill out the entry form on bmobile's promotion page (www.bmobilepromos.com) :

Prepaid Customers:

- Top up \$40 or more
- Purchase a day bundle (1 day \$30, 3 day or 7 day)
- Purchase a 30 day bundle (\$239 or \$349)

Postpaid Customers:

- Sign up for ANY Postpaid service
- Pay bill in full

4. How will the winners be chosen?

Winners will be chosen from a list of qualifying customers for each prize category.

5. Which customers are eligible for the promotion?

All prepaid and postpaid customers are eligible for this promotion.

6. How will I know if I have won a prize?

If you participated in the promotion and are a winner, you will be contacted by a bmobile representative on the mobile number or alternate contact number, which was used to register for the promotion/service.

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7. If I win, can I give my prize to someone else?

Prizes are non-transferable.

8. How will I know which prize I have won?

The bmobile representative will advise you of your prize, the date on which it can be collected and the location. **You will be required to present a valid national ID to collect prize.**

9. Can someone else collect my prize for me?

If you are unable to come to collect your prize, you must send a letter of authorization and a copy of your identification with the person designated to collect the prize on your behalf. The person **MUST** have a **valid** national ID to collect on your behalf.

10. Can employees of TSTT or their family be eligible to win prizes?

TSTT employees and immediate family members are not eligible to win a prize in any of the categories.

11. Can someone win more than one Prize?

No, customers cannot win more than one Prize.

12. How can I get more information about this promotion?

You can get more information on this promotion through any of the following means:

- Visit our website www.bmobile.co.tt
- Visit bmobile's Social Media Pages (Facebook page <http://facebook.com/bmobile>, Instagram – bmobilelifeison)
- Contact us at 824-8788, from any number
- Contact us at *100, from your bmobile phone